



IT Noble, Inc. Commercial Price List Information Technology (IT) Services

**Commercial Prices Effective 1Jan2016 (revised 8Nov2016)
Please address inquiries to: sales@itnoble.com**

No.	Labor Category	Hourly Rate
1	IT Engineering/ Network Technician III	\$ 97.83
2	IT System Design Engineer I	\$ 101.22
3	IT Systems Administrator I	\$ 87.47
4	IT Subject Matter Specialist III	\$ 98.05

Note: Full Labor Category Descriptions are in the Following Section:

NO	LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
1	IT Engineering / Network Technician III	Must have a minimum of four (4) years of Information Technology (IT)-related experience.	Functional Responsibility is IT-related/focused. Includes Engineering, Network and User Tech Support Techs. ENG – Prepares designs and specifications for various complex equipment or systems. Plans approach to solve design problems; conceives and recommends new design techniques; resolves design problems with contract personnel. Designs and coordinates test set-ups and experiments to prove or disprove the feasibility of preliminary design. NET – Ensures performance of the telecommunications network through constant monitoring of traffic, performance, and network configurations. Takes corrective action to re-route traffic when problems occur and works with network engineering to resolve issues. Advises customer and contractor personnel of company requirements for products and services, support equipment, and installations. Directs regular, special, and integrated system test programs. Prepares and conducts special reports and presentations pertinent to company products and services, field operations, or other applications. Plans, prepares, and conducts on-the-job training as required in support of these activities.	Minimum Education required is Associate's Degree, plus one (1) year of IT-related experience. Two (2) years of IT specialized experience may be substituted for a degree.
2	IT System Design Engineer I	Must have a minimum of two (2) years of Information Technology	Functional Responsibility is IT-related/focused. Assists more experienced Information/Systems Engineer/Functional Analyst in applying methods, theories, and research	Minimum Education required is a Bachelor's Degree in



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		(IT)-related experience, including good understanding of the underlying principles of Systems Engineering, Functional Analysis, or Information Engineering.	techniques in the investigation and solution of system design requirements and problems requiring the application of expert knowledge. Analyzes and evaluates user requirements by coordinating with the user to define the problem, data availability, report requirements, and system design problems. Defines system objectives and prepares system design specifications. Analyzes alternative means of deriving input data to select the most accurate, feasible, and economical methods. Performs process and data modeling using both manual and Computer Aided System Engineering (CASE) tools. Applies reverse engineering and reengineering disciplines to develop migration, strategic, and planning documents. Defines input and output file specifications including file organization. Defines controls, conversion procedures, and system implementation plans. Assignments are generally of limited scope and reviewed by more experienced engineers.	Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline, plus two (2) years of IT-related experience. With at least four (4) years of IT specialized experience, a degree is NOT required.
3	IT Systems Administrator I	Must have a minimum of one (1) year of Information Technology (IT)-related experience, including knowledge in computer systems administration.	Functional Responsibility is IT-related/focused. Administers the operation of business systems that may be mainframe-, mini-, or client/server-based Troubleshoots computer-related problems and, as necessary, contacts appropriate service representatives to resolve systems problems. Installs hardware and software, as needed. Performs backups, database administration, and file recovery. Provides assistance to users in accessing and using business systems. Routes complex problems to more experienced technical specialists.	Minimum Education required is a Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline, plus one (1) year of IT-related experience. With four (4) years of overall IT-related experience, including two (2) years in computer systems administration, a degree is NOT required.



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4	IT Subject Matter Specialist III	Must have a minimum of seven (7) years of Information Technology (IT)-related experience, six (6) years of which must be related to the Subject or Client environment, to include specific knowledge in emerging or current technology.	Functional Responsibility is IT-related/focused. Using line of business, functional area, or specialized technology expertise, analyzes, plans and establishes requirements; performs functional modeling; and assists with developing procedures and functional architectures. Applies knowledge of state-of-the-art technology to process studies and analysis projects. Analyzes client requirements and assists with developing recommendations for development, systems improvements, operational optimizations or acquisition strategies. Assists client in developing strategic plans and concepts relative to the particular area of expertise. Demonstrates good oral and written communication skills. Provides direction and specific support the Project or Program team.	Minimum Education required is an Associate's Degree in a related technical field along with appropriate certification, plus seven (7) years of IT-related experience. Two (2) years of IT specialized experience may be substituted for a degree.

NOTE: The above four (4) Labor Categories (LCATs) are the ones most commonly utilized by IT Noble, Inc. for support services provided to customers. However, IT Noble is also able to provide a large selection of additional LCATs based on specific customer needs, along with associated commercial pricing rates for those other LCATs. Please send inquiries and requests to sales@itnoble.com